

## How can you apply for the Basic Health Insurance of Zorg&Zekerheid?

### 1. Tips prior to applying for the Basic Health Insurance

- Keep the BSN of the au pair ready
- In case the au pair will pay the premium for the insurance, make sure the au pair has a Dutch bank account.
- If the application for Basic Health Insurance is done within 4 months after the au pair has been registered in the BRP (municipality), the insurance will start retroactively. Therefore, keep the date of registration in the BRP at hand.

### Requirements when applying for Basic Health Insurance

- Registration BRP (Basic Registration of Persons)
- Citizen service number of the au pair (BSN)
- Copy of passport (both the page with the passport photo and the back of the page with the passport photo)
- Residence permit for au pairs outside the EU
- Residence document for au pairs from Croatia

### Applying for Basic Health Insurance by telephone (period mid-November to the end of December)

- In the period from mid-November to the end of December, it is not possible to apply for Basic Health Insurance via the online application module with a commencement date other than January 1.
- In that case, Zorg & Zekerheid can be contacted by telephone on 071-5825825, from Monday to Friday from 8 a.m. to 6 p.m. There are advisors available who can provide assistance in English. Keep necessary information and documents at hand. Please note: The end of the year is a busy period every year, so take into account a waiting time that may be longer than normal.

### Online application module for Basic Health Insurance

During most of the year, it is most common to apply for the basic insurance via [the Online module of Zorg&Zekerheid](#).

#### Step 1 "Voor wie wilt u premie berekenen?"

1. *Bent u al klant van ons?*: choose NEE
2. Fill in the Date of birth of your au pair
3. Postcode; use the postcode of the Dutch residence address of your au pair
4. The start date (called *Ingangsdatum* in Dutch) of the Basic Health Insurance should be the date of registration at the city council. Please mention the date of registration at the municipality. Should that date be more than 4 months ago, the insurance should start from the day of application and not retroactively.
5. "Kies uw Korting" fill out "JA" and code **30852 (JoHo Insurances)**.
  - Health insurers may not give a discount on basic insurance, but they may give a discount on any supplementary insurance
  - By linking JoHo to the application, JoHo can more easily provide support later if problems arise.

The page should look accordingly – see below

6. Click on "Premie berekenen"

## Step 2 "Premie berekenen" (get a quote)

### 1. Choose from the packages **Zorg Gemak Polis, Zorg Zeker Polis** of **Zorg Vrij Polis**

- Most chosen option for au pairs: **Zorg Zeker Polis**.

### 2. Choose the amount of the "eigen risico" (deductible)

- Most chosen option for au pairs: Maximum deductible = maximum eigen risico. The deductible is reimbursed through the special **ISIS Au pair insurance**.

✓ Uw situatie

2 Premie berekenen

Onderstaande premies zijn inclusief uw collectiviteitskorting via **JoHo Insurances**.

**Verzekeringnemer** 1 januari 2002

Lees hier meer over onze **basisverzekeringen**.

Zorg Gemak Polis	Zorg Zeker Polis	Zorg Vrij Polis
Naturapolis	Naturapolis	Combinatiepolis
Alles online regelen en betalen via automatische incasso. Gecontracteerde zorgverlener: 100% vergoeding. Niet-gecontracteerd: max. 70% vergoeding.	Meest gekozen. Gecontracteerde zorgverlener: 100% vergoeding. Niet-gecontracteerd: max. 80% vergoeding.	Veel keuzevrijheid. Gecontracteerde zorgverlener: 100% vergoeding. Niet-gecontracteerd: max. 100% vergoeding (wijkverpleging 75% en GGZ 80%).
<b>€ 138,65</b> per maand	<b>€ 147,95</b> per maand	<b>€ 155,95</b> per maand
<a href="#">Kiezen</a>	<a href="#">✓ Gekozen</a>	<a href="#">Kiezen</a>

Eigen risico\*

€ 885,00

- € 21,00

⚠ Let op: als u kiest voor een vrijwillig eigen risico, dan betaalt u maximaal €885,- zelf. Zorg ervoor dat u dit kunt betalen.

3. **Make a choice regarding “Aanvullende verzekering”**

- Most chosen option for au pairs is: geen Aanvullende verzekering

4. **Make a choice for discount**

- If you pay the premium per year or semi-year, a small discount is applied.



On the right side of the screen you should see a monthly premium of **€126,95**, like this:

A summary box titled 'Uw verzekering'. It contains the following information: 'Ingangsdatum 1 januari 2024', 'Verzekeringsnemer 1 januari 2002 € 126,95', and 'Extra korting - € 0,00'. At the bottom, the total premium is displayed as '€ 126,95 per maand' in large blue text.

Click on “Verzekering afsluiten”

A summary section showing the monthly premium. It includes a line for 'Uw premie per maand' with a value of '€ 126,95'. Above this, there is a smaller value '- € 0,00'. Below the premium line, there are three buttons: a blue button with a left arrow and the text 'Terug', a dark blue button with the text 'Overzicht per post of mail', and a green button with the text 'Verzekering afsluiten'. A green arrow points from the '€ 126,95' value down to the 'Verzekering afsluiten' button.

Uw aanmelding is nog niet definitief.

**Step 3 “Uw gegevens” (your personal details)**

1. **Contactgegevens: (Contact details)**

- Fill in the personal details of your au pair or have the au pair fill them in herself.
- Don't forget to change Nationality.

2. **Digitale voorkeuren** (Digital preferences)

- This states that the documents are delivered digitally. These will be available via My ZZ and via the app.
- In general, it is recommended that the au pair shares the information with the host family. This can help in the event of an emergency.

3. **Betaalgegevens (Payment details)**

- For payment details, the account number of the host family or au pair can be entered if the au

pair has her own Dutch Bank account number.

4. Reden voor aanvraag (Reason for application)

- Reden: Ik verhuis vanuit het buitenland naar Nederland
- Wanneer heeft u zich in Nederland gevestigd? Enter the date of registration in BRP.

This should look like this:

**Reden van uw aanvraag**

Kies uw situatie. Dan kunnen wij u vertellen welke informatie wij nog meer nodig hebben.

Reden\*

Ik verhuis vanuit het buitenland 

Wanneer heeft u zich in Nederland gevestigd?\*

dd-mm-jjjj



Click on **Controleer en bevestig**

Controleer en bevestig

Uw aanmelding is nog niet definitief.

**Step 4 "Controleren en bevestigen"(check and confirm)**

Click on **Controleer en bevestig**

1. Check all details in the overview
2. Agree with the conditions
3. Click on "Verzekering afsluiten"

**Akkoord**

Ja, ik heb alles naar waarheid ingevuld en ga akkoord met:

- de voor deze verzekering geldende voorwaarden
- het privacy statement



[← Terug](#)

Verzekering afsluiten

Wij regelen de overstap met uw huidige zorgverzekeraar.

## **How to apply for Care Allowance for the au pair?**

After applying for the Basic Health Insurance, a request for Zorgtoeslag (Care Allowance) can be made to the Tax Authorities. This can be done by logging in to Toeslagen.nl or using the Tax Authorities' app. The au pair needs a DigiD to log in.

A few tips when applying for Care Allowance:

- The start date of the Allowance is the same as the Basic Health Insurance.
- You can apply for Allowance retroactively.
- To prevent the au pair from receiving an invalid allowance, you can enter an end date equal to her planned date of departure.
- In case the au pair leaves sooner than planned, make sure you or the au pair inform the Belastingdienst about this change.

If you have any additional queries, please don't hesitate to contact us.

**JoHo**

[www.aupairverzekeringen.nl](http://www.aupairverzekeringen.nl)  
[www.aupairinsurances.nl](http://www.aupairinsurances.nl)



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